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TERMINOLOGY:

"REALNAPSBET LTD" means REALNAPSBET Limited

Eligible Realnaps user: means any individual, organisation or legal entity who has a legal binding contract and has agreed with **REALNAPSBET LTD** and such legal binding contract has not been terminated or suspended by **REALNAPSBET LTD**.

"Account": means the Realnaps account You open using your details with the Website (**Realnaps.com**).

"The Agreement": means "Terms and Conditions".

"Autotrading(Autotrading)": is a trading plan based on betting services offered by REALNAPSBET LTD, that are automatically placed based on an underlying system or program in betting most important virtual football league (automated betting)

"We/us/our/the Company": means REALNAPSBET Limited which is the owner and the operator of the website.

"Software": means any software owned by or licensed to us that must be downloaded in order for you to participate at the Website.

"Website": means the domain **Realnaps.com** or any derivative thereof.

"Your Jurisdiction" means the jurisdiction in which you are domiciled, reside or work.

You/Your and also referred to as **Customer**, means any person who enters the Website and participates in any services provided by Us.

PREAMBLE

Realnaps® is a trading name of REALNAPSBET Limited, a company incorporated under the laws of the Federal Republic of Nigeria with registration number 1634076. We are authorised by the Federal republic of Nigeria to engage in the business of general contract, general supplies, logistics and more.

Realnaps.com is a website (domain) owned by **REALNAPSBET LTD**, the website (**Realnaps.com**) was created to enable members of the public to sign a contract with **REALNAPSBET LTD** at their convenience.

The website **Realnaps.com** on behalf of **REALNAPSBET LTD**, will supply professional services of betting and gambling predictions based on our discretion virtually via the website, our mobile app, our browser extensions, SMS, phone calls and other options convenient with the company and an eligible Realnaps user.

The website **Realnaps.com** on behalf of REALNAPSBET LTD, will also supply softwares to handle and automate betting and gambling actions such as betting and trading.

The website **Realnaps.com** on behalf of **REALNAPSBET LTD**, will provide the above services on a contract that the eligible Realnaps user of such supplies, pays us a fixed amount or a commission of their profits as a result of using our supplied services

CHAPTER 1: LEGAL BINDING WITH REALNAPSBET LTD

1.1. These terms and conditions constitute a binding contract between you and REALNAPSBET Limited (**REALNAPSBET Limited or we/our/us/the Company**) and govern your use of the contract based on services offered by the Company (the **Services**). By using the Services, you agree to be bound by these terms and conditions, which incorporate the following additional terms (collectively, the Terms):

Privacy Policy

Referral Policy

Promotion Policy

1.2 If you do not agree to these terms and conditions, please discontinue using the website. your continued use of the website, is acceptance by you of these terms and conditions. These terms and conditions form a legal agreement between you and REALNAPSBET limited. You should print off copies of these terms and conditions and keep them in a safe place.

1.3 These terms and conditions, supersede any other agreement [whether oral or written] between you and REALNAPSBET limited or a representative of REALNAPSBET Limited regarding your use of our services .

1.4 If there is any inconsistency between these terms and conditions and any documentation incorporated by reference, these terms and condition shall prevail

1.5 We reserve the right to update these Terms from time to time in order to address legal and regulatory changes, incorporate changes in our business or to improve the clarity and helpfulness of these Terms. When the Terms are updated, we will post them on this website and it is your responsibility to check our site from time to time to review any updated Terms when posted. The updated Terms shall govern and control once they are posted to the website. It is your responsibility to retain copies of Service policies and rules.

1.6 The continued use of the Service after the date when the Terms of Use are meant to come into effect will correspond to a complete acceptance of the revision performed, whether or not the changes have been acknowledged.

1.7 If you consider any amendment carried out by us to be intolerable or uncondusive, you may cease using our services.

CHAPTER 2 REALNAPS FREE VIRTUAL FOOTBALL INDICATOR

2.1. During your request to use the Realnaps Free Virtual Football Indicator, you acknowledge and agree that:

You are older or of the age eighteen[18] or the legal age for participating in gambling in the jurisdiction in which you reside.

you have read, fully understood and accepted these terms and conditions.

These terms and conditions constitute a legal binding agreement between you and **Realnaps bet limited** regarding the use of our services and you are legally fit to enter into Such contract.

Predictions are done at Our discretion and we are not liable for any losses you incur as a result of using The Realnaps Free virtual football indicator.

2.2. The Realnaps free Virtual football indicator will be available on the website (Realnaps.com) to enable eligible Realnaps users test our virtual football prediction prowess.

2.3. REALNAPSBET LTD will not be held Responsible and liable for any losses, damages or negative event that an eligible **Realnaps** user might incur as result of using The Realnaps free virtual football indicator or as a result of not been able to use The **Realnaps** free virtual football indicator.

2.4. REALNAPSBET LTD reserves full credit to the Realnaps free virtual football indicator.

2.5. Any user other than a staff or representative of **REALNAPSBET LTD** who takes credit for the **Realnaps** free virtual football indicator is mandated to pay **10,000,000** Naira in damages for theft of credit or any other amounts agreed upon by **REALNAPSBET LTD**.

2.6. Any user found guilty on the act of selling the access and link to the free virtual football indicator will be fined **1,000,000** Naira for selling a free professional service of **REALNAPSBET LTD**.

2.7. A user's access to The **Realnaps** free virtual football indicator will be terminated and prohibited for numerous reason not limited to:

Violating a Policy of **REALNAPSBET LTD**

Been abusive, a threat or a nuisance to a staff or representative of **REALNAPSBET LTD**

2.8. If you do not agree to any of these terms and conditions, immediately discontinue your use of the website.

CHAPTER 3: REALNAPS VIRTUAL FOOTBALL CALCULATOR AND REALNAPS PREMIUM VIRTUAL FOOTBALL INDICATOR

3.1. During your registration requesting participation in the virtual football premium prediction softwares, by ticking the boxes **I confirm that I am at least eighteen[18] years old and I have read, printed, and accepted the terms and conditions**, you acknowledge and agree that:

you are older or of the age of eighteen[18] or the legal age for participating in gambling in the jurisdiction in which you reside.

you have read, fully understood and accepted these **terms and conditions**.

These **terms and conditions** constitute a legally binding agreement between you and **REALNAPSBET limited** regarding the use of our services and you are legally fit to enter into Such contract.

Your registration details are absolutely correct [address, full name, and every other detail you provided on the website], and that supply of incorrect details would lead to suspension and/or termination of your Realnaps account without compensation or refund.

You have watched the latest betting and trading tutorials on how to trade and you fully understand that losses are inevitable in gambling and you could lose your money while betting/trading.

3.2. The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator) will supply you with professional virtual football predictions at Our discretion.

3.3. The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator) will not be free of charge.

3.4. The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator) may only be accessible to an eligible Realnaps user who has an active Realnaps virtual football calculator subscription that has not expired.

3.5. The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator) subscription fee and the subscription duration will be categories into packages, this packages will be unique in its duration of subscription, cost of subscription and accessibility of features.

3.6. Subscription to The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator) is only bound to the eligible Realnaps user who subscribed.

3.7. An eligible Realnaps user with an active subscription to the The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator) must not share the login details of The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator) with a third party.

3.8. Sharing of The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator) login details with a third party its prohibited, and if an eligible Realnaps user is found guilty of sharing login details to The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator) such eligible user will forfeit eligibility of their Realnaps account and their legal contract with Realnaps LTD will be terminated with no refund or compensation.

3.9. REALNAPSBET LTD will not be held Responsible and liable for any losses, damages or negative event that an eligible Realnaps user might incur as result of using the Realnaps virtual football calculator or as a result of not being able to use The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator) accurately.

3.10. The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator) can go offline and might not be available after subscription has been made.

3.11. In a situation The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator) is unavailable for more than 72 working hours, an eligible

Realnaps user with an active Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator) subscription can reach out to **REALNAPSBET LTD** for an extension to the duration of their subscription.

3.12. It is at Our discretion to decide whether or not an eligible Realnaps user will be provided an extension of subscription duration. It is also at Our discretion to determine the duration if extension is granted.

3.13 The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator) is a professional service that involves making predictions on betting and gambling related activities, and at such, all payment of subscription fees for this professional service of receiving gambling predictions through The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator) will not be refunded to an eligible Realnaps user for any reason not limited to :

Displeasure in the prediction accuracy of the Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator)

Inability to use The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator)

loss of interest to use the The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator)

3.14. We reserve the right to update the subscription fees for The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator) at our discretion, without prior information or reason for the change in subscription fees.

3.15. If an eligible Realnaps user is not in accordance with the new Subscription fees upon expiration of the previous subscription, they are required to discontinue using The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator)

3.16. We reserve the right to terminate The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator) subscription of an eligible Realnaps user at our discretion with no form of refund or compensation on such termination.

3.17. An eligible Realnaps user who subscribed to The Realnaps Virtual football premium prediction softwares (premium calculator and premium indicator) will lose eligibility and risk termination of subscription for any reason not limited to:

Violating a Policy of **REALNAPSBET LTD**

Been abusive, a threat or a nuisance to a staff or representative of **REALNAPSBET LTD**

3. 18. IF YOU DO NOT AGREE TO ANY OF THESE TERMS AND CONDITIONS, PLEASE DO NOT COMPLETE THE REGISTRATION BUT RATHER, IMMEDIATELY DISCONTINUE YOUR USE OF THE WEBSITE

CHAPTER 4: REALNAPS VIRTUAL FOOTBALL AUTOMATIC BETTING EXTENSION

4.1. During your request in participation of the Realnaps Free Virtual Football automatic betting extension, you acknowledge and agree that:

You are older or of the age of eighteen[18] or the legal age for participating in gambling in the jurisdiction in which you reside.

you have read, fully understood and accepted these terms and conditions.

These terms and conditions constitute a legally binding agreement between you and **REALNAPSBET limited** regarding the use of our services and you are legally fit to enter into Such contract.

You are giving Realnaps explicit access to handle and place bet on your behalf

You are giving Realnaps access to your personal data, cookies, cache and any data stored on your device and browser

You are taking full Responsibility for any action and results of actions executed by the Realnaps virtual football automatic betting extension.

Realnaps is not liable for any damages, glitch or error that might surface as a result of using the Realnaps free automatic betting extension.

4.2. The Realnaps Virtual football automatic betting extension will be available on the website (Realnaps.com) to enable eligible Realnaps users install and use our virtual football automated betting software.

4.3. REALNAPSBET LTD will not be held Responsible and liable for any losses, damages or negative event that an eligible Realnaps user might incur as result of using The Realnaps virtual football automatic betting extension or as a result of not being able to use the Realnaps virtual football indicator.

4.4. REALNAPSBET LTD reserves full credit to the Realnaps virtual football automatic betting extension.

4.5. Any user other than a staff or official representative of **REALNAPSBET LTD** who takes credit for the Realnaps virtual football automatic betting extension is mandated to pay **10,000,000** Naira in damages or any other amounts agreed upon by **REALNAPSBET LTD**.

4.6 The Realnaps virtual football automatic betting extension is solely for the purpose of enabling you to test our automated betting softwares; you are not allowed to

install or upload the software onto a server or other networked device or take other steps to make the software available via any form to any other person

Distribute, rent, lease, sub-license, copy, transfer, assign or otherwise make available the software or the license to use the software to any other person.

Allow another person to use the software.

Copy, modify, translate or create any derivative work based on the whole or any part of the user documentation concerning the software.

4.7. Any user found guilty of violating Chapter 4, section 4.6 of this terms and conditions will be fined **5,000,000** Naira for selling a protected professional service of **REALNAPSBET LTD**

4.8. A user's access to The Realnaps Premium virtual football automatic betting extension will be terminated and prohibited for any reason not limited to:

1. Violating a Policy of **REALNAPSBET LTD** Been abusive, a threat or a nuisance to a staff or representative of **REALNAPSBET LTD**.
2. Distributing, sharing or modifying the Realnaps automatic betting extension.

4.9. If you do not agree to any of these **terms and conditions**, immediately discontinue your use of the website and the extension.

CHAPTER 5: REALNAPS SERVER SIDE VIRTUAL AUTOTRADE

5.1. During your registration requesting participation to the Realnaps server side Virtual autotrade, you acknowledge and agree that:

1. You have read, fully understood and accepted the Realnaps server side Virtual autotrade **terms and conditions**.
2. You are older or of the age of eighteen[18] or above.
3. **These terms and conditions** constitute a legally binding agreement between you and Realnaps bet limited regarding the use of the Realnaps server side Virtual autotrade and you are legally fit to enter into Such contract.
4. You are of sound mind and consciousness.
5. You are aware that tradings are virtually done by our software and you won't interfere in the trading process.
6. You are taking full responsibility for any outcome on the virtual autotrade, be it positive or negative.
7. Your registration details are absolutely correct [address, full name, and every other detail you provided on the website], and that supply of incorrect details would lead to suspension and/or termination of your Realnaps server side Virtual autotrade without compensation or refund.
8. Registration must be done in person, you are not allowed to register anybody by proxy but if you should intend registering anybody by proxy, you will make sure they have read, approved and accepted the terms and conditions before proceeding to registration.
9. Due to the nature and volatility of the virtual autotrade which involve complex virtual tradings, **REALNAPSBET LTD** will not refund any payment you made in regards to the Realnaps server side Virtual autotrade.
10. By engaging us in regards to the Realnaps server side Virtual autotrade and transacting with us, you are giving us the legal right to withhold any amount transacted whether or not we supplied the Realnaps server side Virtual autotrade.
11. Should you be non-interested or choose to back out from the Realnaps server side Virtual autotrade, all payment done in respect to the virtual autotrade will not be refunded and no form of compensation will be made.
12. All payments made to REALNAPSBET LTD in regards to the virtual autotrade must be properly cross checked, if payments are made in surplus (over payment) or done below bargained (under payment) REALNAPSBET LTD will not provide any form of refund.
13. Defaming, slandering, insulting, threatening, abusing, falsely accusing, or harming REALNAPSBET LTD or any representative of **REALNAPSBET LTD** as a result of a failed transaction, unsatisfied transaction or transaction related to a no refund dispute, you agree that you will pay us the sum of **10,000,000** naira in damages and higher the sum if we feel the damages are beyond the scope of the sum **of 10,000,000** naira.

14. Realnaps runs the virtual autotrader on a no disclosed system of tradings, meaning all virtual tradings are done in confidentiality and the Realnaps server side Virtual autotrader algorithms or system of tradings can not be disclosed to you even in a case of dispute or litigation.

5.2. By registering for the virtual autotrader, you are giving us the one hundred percent legal right to run a virtual trading on your behalf without any interference from you.

5.3 The Realnaps server side Virtual autotrader is contract based, you are mandated and obliged to pay us 40% of your profits from your Realnaps server side Virtual autotrader.

5.4 If any profits were made at the end of your trading cycle, 40% of the profit made from your virtual tradings will be deducted as Commissions during processing of withdrawals.

5.5 After commissions have been deducted if any was deducted, the remaining balance on the virtual autotrading account will be sent to the bank / withdrawal details registered by you.

5.6 If no profits were made after the trading cycle got completed, We reserve the right to deduct any amount from the balance of your Realnaps server side Virtual autotrader as commissions and running cost for using our services.

5.7 In a case where there was no profit after your trading cycle got completed or your Realnaps server side Virtual autotrader account ran into losses, Realnaps reserves the right to send your balance back to the bank / withdrawal details you provided or start a new cycle of tradings.

5.8 Funding the Realnaps virtual autotrading account must be done within seventy two [72] hours after registration, failure to do so could lead to closure of the registered virtual autotrader account.

5.9 All payments made in regards to funding the Realnaps autotrader account must be done directly to our provided account, after which details and/or screenshot of payment is to be provided to REALNAPSBET limited for confirmation of payment

5.10 We reserve the right to never disclose our schematics or ways of funding the Realnaps server side Virtual autotrader account for security reasons and to safeguard the account of every customer on the Realnaps server side Virtual autotrader.

5.11 After making payment for the Realnaps server side Virtual autotrader, confirming payments and funding your Realnaps server side Virtual autotrader account may take up to seven [7] working days. You are expected to be patient and check your funding status at regular intervals to make sure your Realnaps autotrader account has been properly funded and activated. Should there be a downtime in our server or services, funding your Realnaps server side Virtual autotrader account could take for as long as possible. Whenever our services are restored or the downtimes are lifted, you should try as much as possible to contact/or reach back to us so as to get your account funded.

5.12 The Realnaps server side Virtual autotrader cycle is counted by tradings, by tradings we mean time frames virtual tradings were done on your Realnaps server side Virtual autotrader account. (trade/tradings/trading times) should not be confused with normal days. A normal day is counted daily regardless of any special event while a trade on your Realnaps server side Virtual autotrader account is only counted when a virtual trade is done.

5.13 Tradings on your Realnaps server side Virtual autotrader account can be halted without notice and this halt can continue indefinitely.

5.14 The safe bet mechanism is a mechanism put in place to make sure investment does not go into waste. On safe bet, virtual trading will be halted pending on when the market will be favourable .

5.15 Your Realnaps server side Virtual autotrader account tradings could elapse for as long as possible pending on when it completes its 30 trades, if your account has not completed its 30 trades, Your cannot request for withdrawals.

5.16 If you are suspected of collusion and / or fraud , money laundry, financing of terrorism, exploiting a fault, loophole or an error in our services, we will not return any funds that may be in your Realnaps server side Virtual autotrader account and we reserve the right to withhold and/or retain any and all amount which would otherwise have been paid or

payable to you. If we close or suspend your Realnaps server side Virtual autotrade account , the balance of your funds will be nonrefundable and they will be deemed to be forfeited by you to the extent of any claim that we may have against you as at the date of such closure.

5.17 When your Realnaps server side Virtual autotrade reaches thirty [30] tradings, you will be granted eligibility to request for withdrawals.

5.18 Being eligible for withdrawals should not be confused as being able to withdraw, it simply means at the point of your 30 tradings, you can now request for withdrawals and we will review your account details to note if your account was successfully ran in line with our terms and conditions and if they are not, the account might be suspended or terminated.

5.19 If your Realnaps autotrade account gets suspended, terminated or put on hold for any reason, your account will not be eligible for withdrawals. Withdrawals are only after thirty [30] tradings.

5.20 A video recording/testimonial is mandatory. Before withdrawals can be made or before your balance can be disbursed to you, you are expected to make a video recording/ testimonial to verify your account is done with trading. One the video testimonial you will state the amount you funded your Realnaps server side Virtual autotrade account and the balance you currently had on your Realnaps autotrade dashboard as of when making the video recording. However, we will not upload your video recording/testimonial except you have received and confirmed your withdrawals. Video recordings/testimonials are uploaded on our official youtube channel and instagram handle only after you must have received your withdrawals. Keep your video testimonial confidential between you and us, to avoid third party uploads.

5.21 If your video testimonial was uploaded to our official pages without your confirmation of withdrawals please engage us to take it down.

5.22 Video testimonials are mandatory except prior to registering your Realnaps server side Virtual autotrade account, you applied for an exemption, you might be considered and given an exemption of no video recording/testimonial. We give exemptions to clergy, and people who would want to keep their investment anonymous.

5.23 Given the nature of the Realnaps server side Virtual autotrader, we reserve the right to terminate your account at any time with or without prior notice, and when your Realnaps autotrader account has been terminated you will not receive any refund or compensation.

5.24 We take abuse and manipulation of our services seriously and in addition to other rights available under these **terms and conditions**, we reserve the right at our sole discretion to;

void any withdrawals

suspend or terminate your account

suspend the provision of the service to you

seize all balance in your account and to reverse any withdrawals that may be pending in the event that our risk management monitoring system have detected irregularities

5.25 If your Realnaps server side Virtual autotrader account was suspended, your account may be reactivated by us after the necessary rectifications and such rectification has been verified to our satisfaction [if capable of being rectified].

5.26 If you do not agree to these Realnaps server side Virtual autotrader terms, desist from making any form of virtual autotrader registration and transaction with Us.

CHAPTER 6: REALNAPS COMMUNICATION POLICY

6.1 All communication to **REALNAPSBET LTD** must be done via the phone number and social media links on the website

6.2 REALNAPSBET LTD will not take responsibility and liability for any communication, transaction or agreement done outside the contact details provided on the website.

6.3 Mediums of communication can be hacked and compromised, in a scenario where any of our communication channels are compromised, we won't take responsibility and liability for any communication, transaction or agreement done.

6.4 REALNAPSBET LTD will not condone any form of abuse, threat, accusation, humiliation or intimation during communication.

6.5 We reserve the right to discommunicate, ban, block or restrict you at our sole discretion for reasons not limited to abusing, threatening, accusing, humiliating or intimidating REALNAPSBET LTD or any representative of REALNAPSBET LTD during communication.

6.6 Our customer support representative will only be available from 9am to 7pm, Monday to Friday, Lagos Nigeria West Africa Time.

6.7 We reserves the right to record and document all conversations for the following purpose's not limited to:

1. Improving our services
2. Holding evidence for any likely dispute that might occur
3. Tracking the activities of our staffs and representatives
4. Proper documentation and record keeping

6.8 We reserve the right to contact an eligible Realnaps user through their contact and address details registered on our website.

6.9 If you do not agree to these communication rules, desist from making any form of communication with us.

CHAPTER 7: REALNAPS REFUND POLICY

7.1 Due to the nature of our professional services which involves making softwares to give betting and gambling predictions, making automated betting softwares and making Realnaps server side Virtual autotrade softwares, we hereby state that we run and operate a no refund policy.

7.2 We do not grant/give refunds on any form of transactions whether value was offered or value was not offered, this includes Subscription fees, Payments for Realnaps server side Virtual autotrade and any other form of transactions done whatsoever.

7.3 By Purchasing and transacting with Us, you are giving us the legal right to withhold any amount transacted whether or not we supplied the purchased services .

7.4 Should you choose to back out from a service, all payment done in respect to that service will not be refunded.

7.5 If you defame, slander, insult, threaten, abuse, falsely accuse, or make harms to **REALNAPSBET LTD** or any representative of **REALNAPSBET LTD** as a result of no refund dispute, you will hereby agree under this contract to pay us the sum of **10,000,000** naira in damages and higher the sum if we feel the damages are beyond the scope of the sum of **10,000,000** naira

7.6 All payments to **REALNAPSBET LTD** must be properly cross checked, if payments are made over or under we will not provide any form of refund.

7.7 We can also grant a refund request at our discretion if we believe there was an error in the transaction or for any reason best fitted.

CHAPTER 8:REALNAPS LIABILITY COVERAGE POLICY

8.1 We do not guarantee 100% winnings, profits or returns on investment. In a case or condition where you made losses or face any form of challenges using our software , we are not liable and can not be held responsible.

8.2 Gambling with our predictions and automated softwares are strictly at your own risk.

8.3 We will not be held responsible and liable for any losses, damages or negative events that you might incur as a result of using our services or as a result of not being able to use our services.

CHAPTER 9:REALNAPS CONTRACT TERMINATION POLICY

9.1 Given the nature of the services, we reserve the right to terminate your account at any time with or without prior notice if you are in breach of any of the obligations under these **terms and conditions** or based on reasonable evidence. We believe that our **terms and conditions** have been breached. Upon closure of your account, any legitimate sum in your account will not be returned to you.

9.2 We take abuse and manipulation of our services seriously and in addition to other rights available under these **terms and conditions**, we reserve the right at our sole discretion to;

1. void any withdrawals
2. suspend or terminate your account
3. suspend the provision of the service to you
4. seize all the funds in your account and to reverse any withdrawals that may be pending in the event that our risk management monitoring system have detected irregularities

9.3 if the provision of the services is suspended and/or your account is deactivated, the provision of the services may be reinstated and or your account may be reactivated by Realnaps bet limited after the necessary rectification [if capable of being rectified] action has been taken by you and such rectification has been verified to Realnaps bet satisfaction.

9.4 Supply of incorrect details could lead to suspension and/or termination of your account without compensation or refund.

CHAPTER 10: REALNAPS DEFAMATION / SLANDER / THREAT POLICY

10.1 We respect your right to freedom of speech and we believe everyone is entitled to fair airing and freedom to rate our services, how ever this freedom of airing and rating our services will be limited to:

Airing your views only if you have had dealings and transactions with us

Airing your views only if you have concrete and unedited prove of dealings and transactions with us

Airing your views based on facts, honesty and your personal experience with us not an experience of a proxy.

Airing your views peacefully without defamation, slander, threats, abuses, insults or false representation of our services

If your Airings do not make a mis-interpretation and representation of our services

10.2 Any article or media we find defaming, scandalous, threatening or abusive to our image as a company will be challenged in the computable court of law for its credibility. In line with this section we reserve the right to sue the originators of such defaming, scandalous, threatening, abusive articles for damages at our discretion.

10.2 If you found guilty of defamation, slander, false representation, threat, abuse, false accusation, or making harms to **REALNAPSBET LTD** or any representative of **REALNAPSBET LTD** as a result of a failed transaction, unsatisfied transaction or transaction related to a no refund dispute, you hereby agree on this contract to pay us the sum of **10,000,000** naira in damages and higher the sum if we feel the damages are beyond the scope of the sum of **10,000,000** naira

CHAPTER 11: REALNAPS DISPUTE POLICY

11.1 If you have any question about the website or the services or in the event that you have any complaint or dispute regarding **Realnaps bet limited** services, you should in the first instance email Realnaps customer service team on **Realnaps.team@gmail.com** , message us on **whatsapp** or call **+234 7037844095** from 9:00am to 7:00pm west African time [WAT]

11.2 During communication of dispute to **REALNAPSBET LTD**, the communication policy must be strictly adhered to

11.3 In an occasion where dispute can not be resolved within you and us, you are free to involve the law court for a better redress.

11.4 On the rise of dispute between you and us, we reserve the right to sue, arrest and make legal charges using the registered contact and address details you provided upon registration.

CHAPTER 12: REALNAPS SUGGESTION POLICY

12.1 We reserve the right to adopt suggestions without crediting and compensating the initiator of such suggestions

12.2 We reserve the right to disregard any form suggestions initiated to us.